




EXAMINER TRAINING

Part 2: Independent Review

Topic 1: Getting Started

**Module 1a:
The Application
Evaluation Process**



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Review Part 1: “Examiner Fundamentals”

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graph LR
    A[Part 1: Examiner Fundamentals] --> B[Part 2: Independent Review]
    B --> C[Part 3: Comments & Consensus]
  
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The Role of an Examiner

- Alliance and Baldrige Programs
- Overview of Roles, Responsibilities, Tasks, and Time
- Code of Conduct

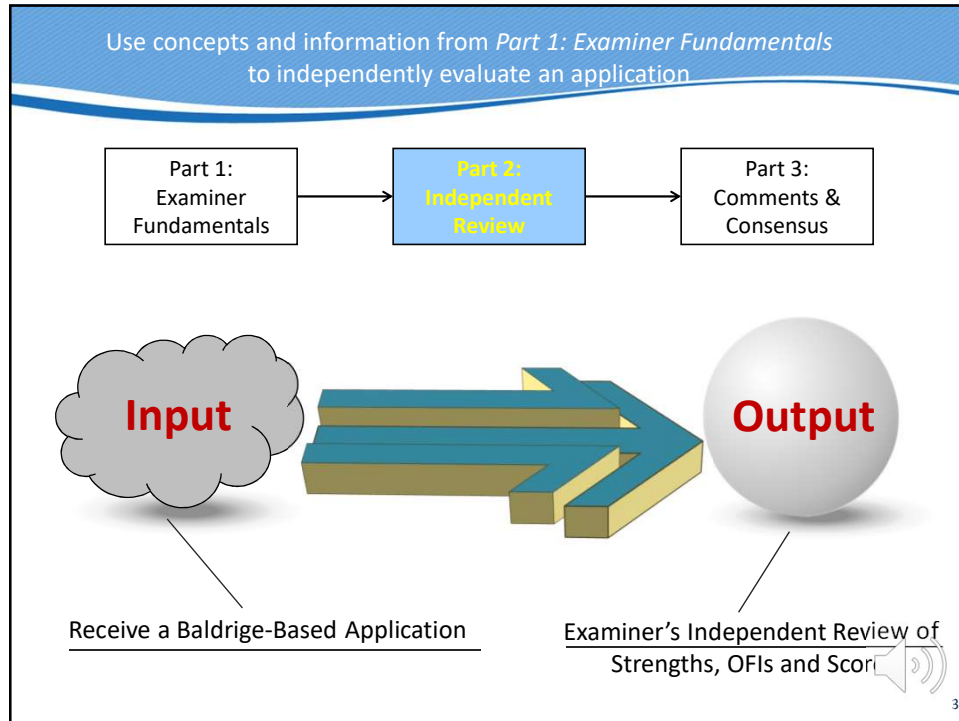
The Baldrige Framework

- Core Values and Concepts
- Organizational Profile
- Criteria: Process and Results
- Scoring System

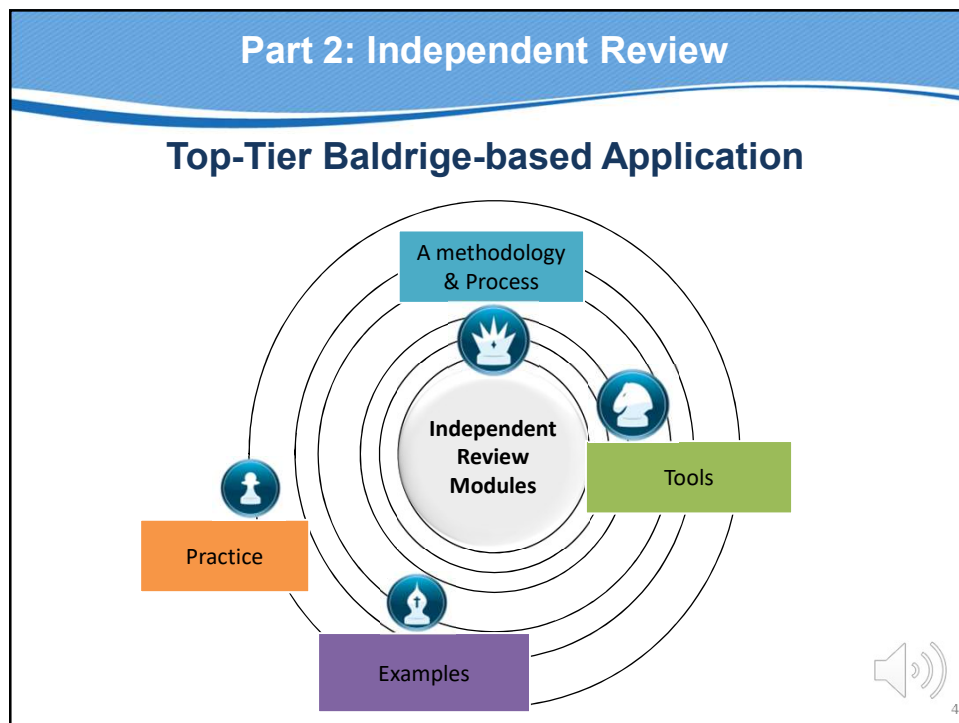
Contents of a Top-Tier Application

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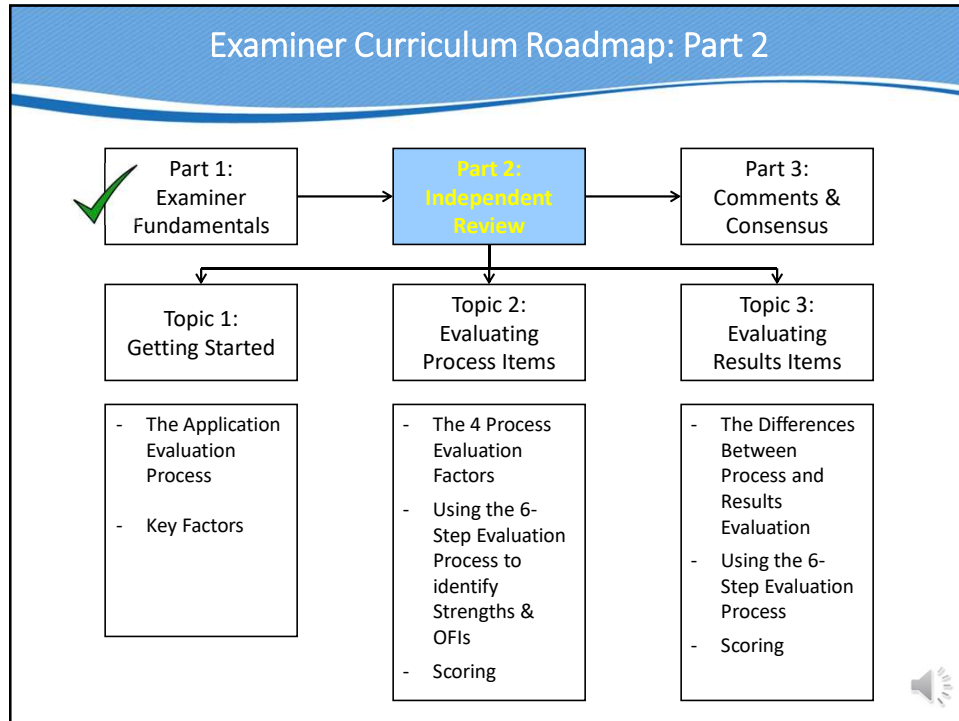
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Topic 1: Getting Started

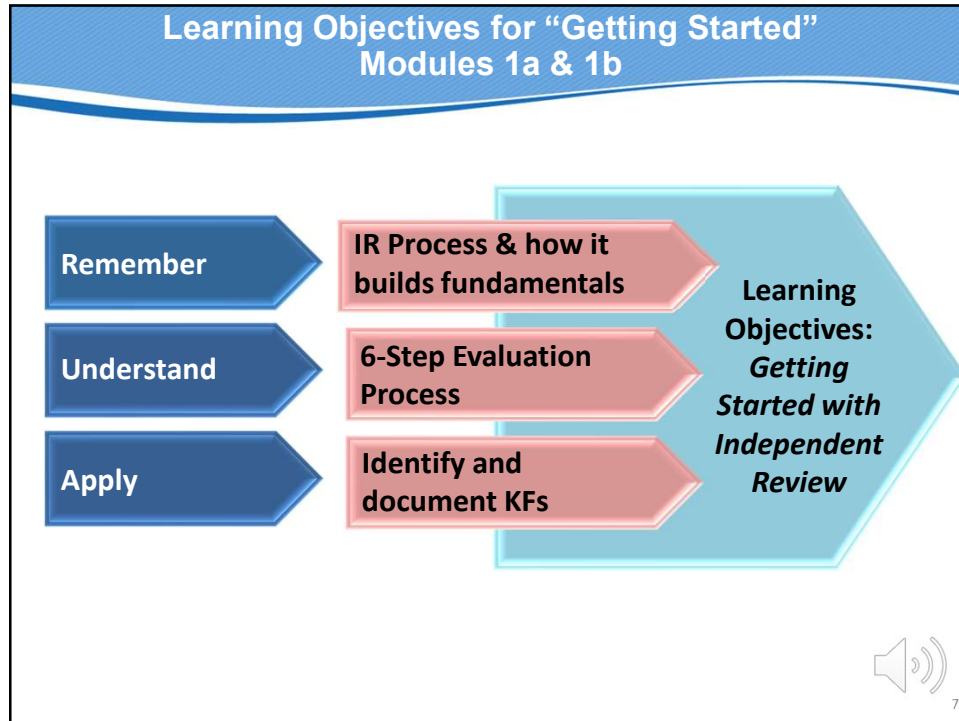
- **Module 1a**
 - Overview of the 6-Step Item Evaluation
 - Check for Conflict of Interest
 - Assemble Materials
 - Read Application
- **Module 1b**
 - Identify Key Factors
 - Document Key Factors



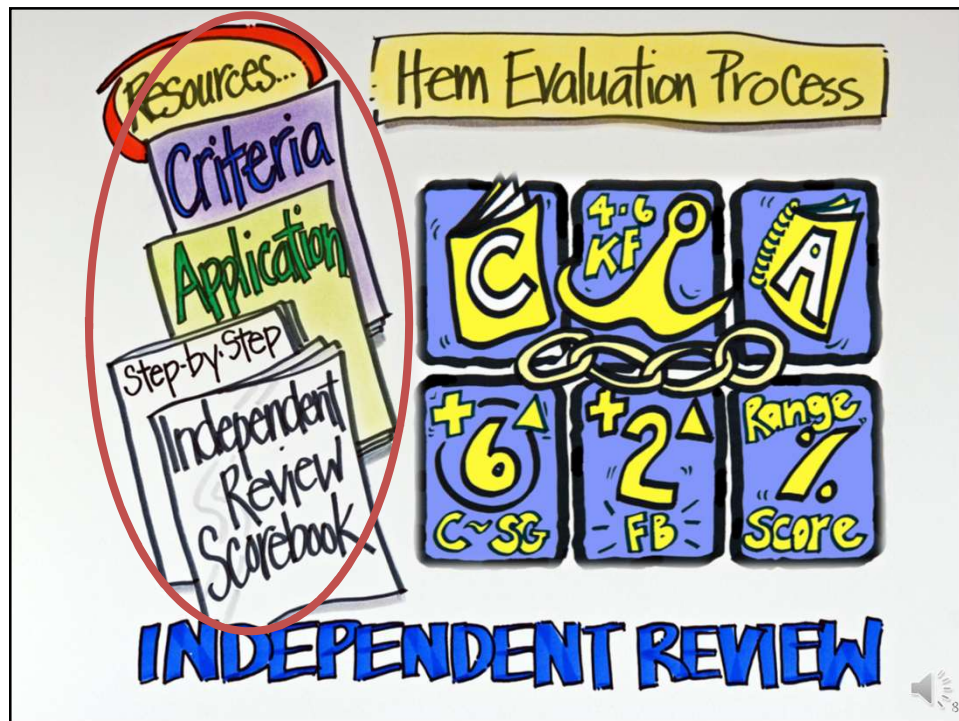


Module objective:
Provide Examiners with an understanding of the first steps in the Application evaluation process

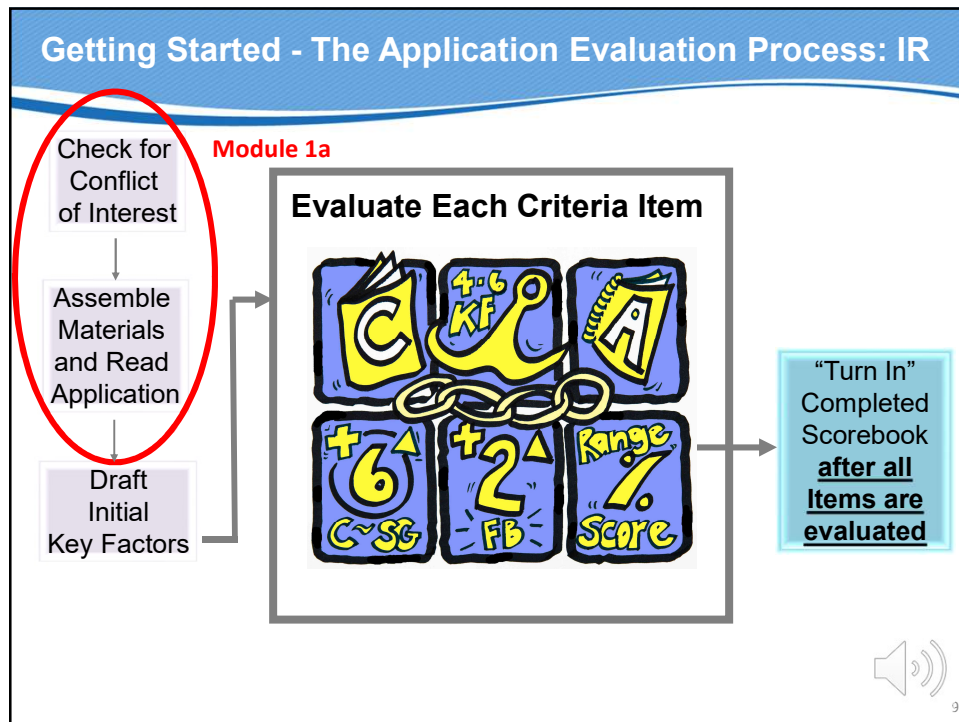
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? Typical Conflict of Interest Questions ?

- **Do you or did you have a relationship with the Applicant?**
 - Employer, client, supplier, parent organization, competitor, partner
- **Did you play a role in developing the Application?**
 - Prepare, review, previously evaluate
- **Financial relationship**
 - Including individual stocks, bonds, and retirement funds
- **Considerable knowledge of the applicant**
 - Personal interactions with those working for the applicant
 - Relationship with or research of the applicant
- **Any other reason to have a bias about the applicant?**
 - Positive or negative?

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Assemble your Materials

What you will use to Evaluate the Application


Criteria





Worksheets or
On-line Tool

Application



No independent research or contact with the Applicant


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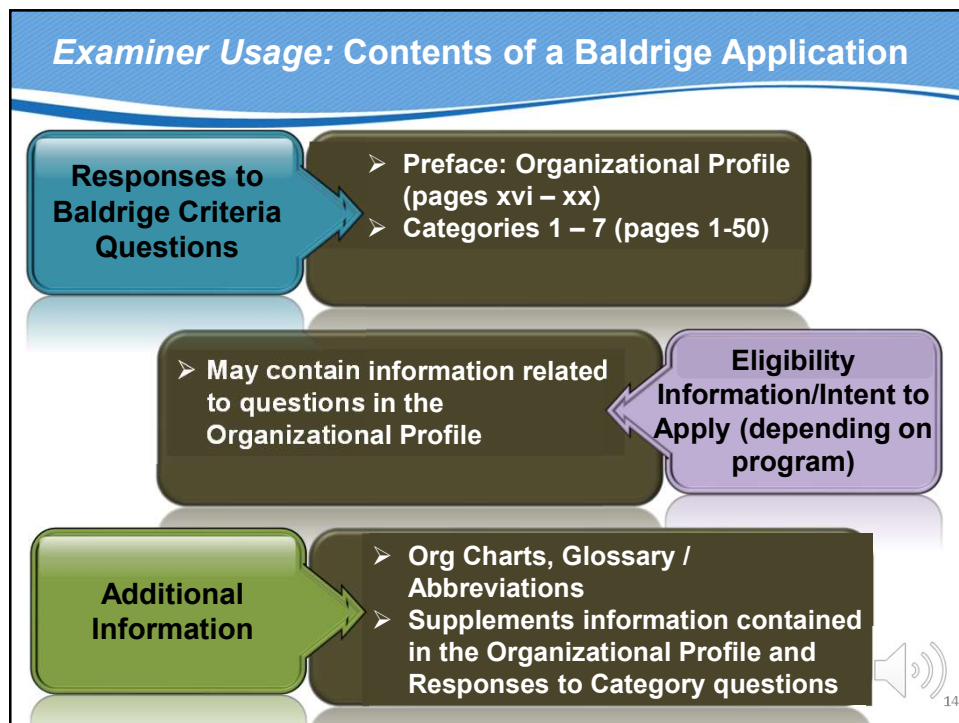
*Review : Contents
of a Baldrige Application*

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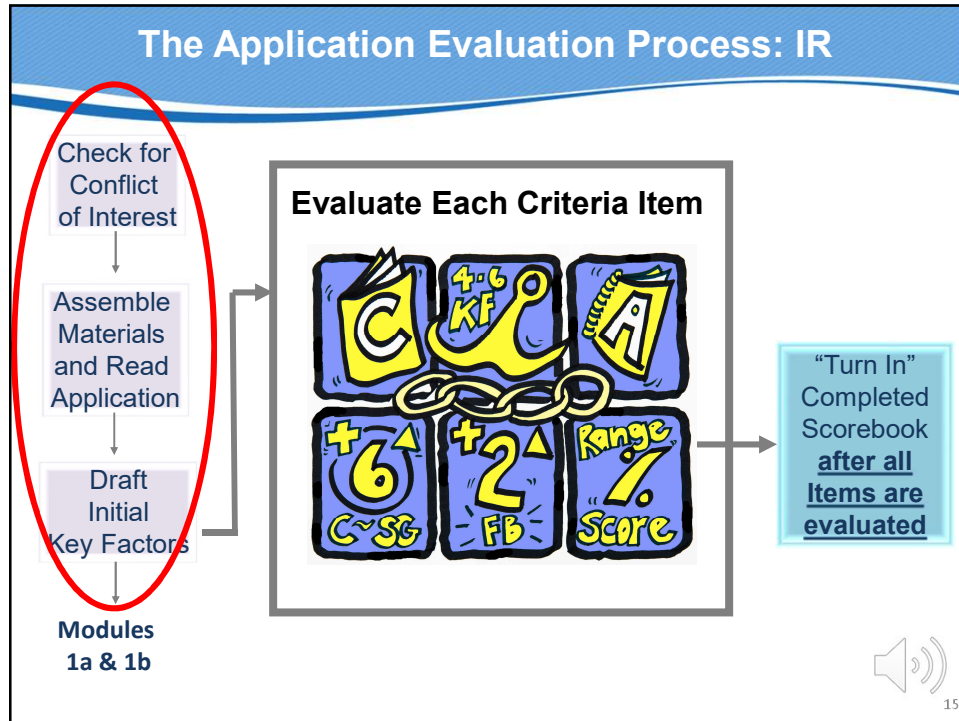
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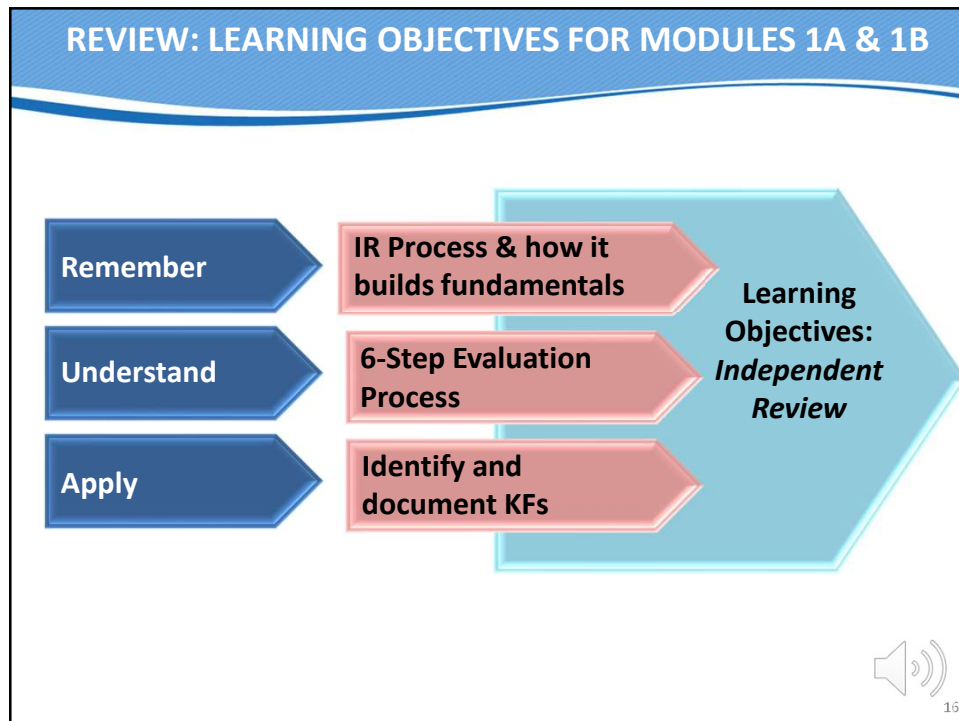
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